



The **Quality Policy** at First Call International is:

- To provide the highest level of customer service to our customers,
- To provide the best products available for the customer,
- To meet or exceed our customer requirements,
- To continually improve the quality management system and the service we provide to our customers,
- Adhering to all customer and Interested Party requirements, as well as those defined in the International Standard.

Based on our Quality Policy, our Quality Objectives have been established in order to strive towards our goal of improvement as defined in OM-00 Appendix B, Target Attainment Plan (TAP).